

Faculty of Rehabilitation Medicine - Refund Policy

Terms & Conditions

Registration fees must be paid in full prior to the start date of the event. Registrants will not be allowed to attend until the balance is paid in full.

Changes to registration are subject to a 10% administrative fee. For additional information about registrations, contact rmtg@ualberta.ca.

Cancellations & Refunds

Notice of all cancellations must be received in writing by either fax or e-mail and are subject to the following conditions:

- Cancellations should be received by no later than 3 business days prior to the event.
- Cancellations prior to this date will result in refund of amount paid, less 10% administrative fee.
- Cancellations received 3 or less working days prior to start of each event is subject to a fee equivalent to 50% of the registration fee.
- There is a “no show, no refund” policy in effect.
- In cases of illness or injury, a full refund will be paid, less 10% of the administrative fee, when accompanied by a doctor’s note.
- If the event is cancelled by our office, a full refund will be issued.
- Refunds will be credited only to the credit card used for the original payment.